

Loch Morar Self Catering - General Terms and Conditions

Terms and Conditions

1. Booking and Payment

Reservations will be held as a provisional booking for 5 days or until a deposit is received. Payment can be made by Cheque, BACS, Paypal or Credit card. Cheques should be made payable to B. Arnold. BACS details Account Name: Beverley Arnold Sort Code: 87-39-03 Account Number: 80370260. (When making a BACS payment please use your surname as the reference)

International Bank details:

IBAN:GB65TSBS87390380370260

BIC: TSBSGB2A

Bank Address: TSB, 6 Tweedale High Street, Fort William, Highlands, PH33 6EU

Name of account: Beverley Arnold

(When making a BACS payment please use your surname as the reference)

Paypal email address: bookings@lochmorarselcatering.co.uk

To pay by Credit Card please either phone with details or send long card number, expiry date and CVC number in two separate emails. (we accept Visa, Mastercard and debits cards- sorry no American express)

Once the booking form and deposit are received, the balance is due 4 weeks before commencement of the holiday. No reminder will be sent and we reserve the right to cancel the booking if the balance is not paid by the due date. If a booking is made less than 4 weeks before arrival, the full cost is due at the time of booking. The booking deposit is non-returnable in the event of a cancellation.

2. Cancellation

All cancellations must be notified in writing. In the event of cancellation after the full balance has been paid, we will endeavour to re-let the property. If successful, all money (excluding the deposit) will be refunded. If we are unable to re-let the property, you are liable for the full balance outstanding. Cancellation insurance is strongly recommended.

3. Non-Availability of Property

If for any reason beyond our control, for example fire damage, the property is not available on the date booked, all monies will be refunded in full and we will not be liable for any further claims.

4. Arrival and Departure

The property will be available for occupancy from 4.00pm on the day of arrival and should be vacated by 10.00am on the day of departure. We would be grateful if you would let us know if you are likely to arrive after 6pm on the day of arrival.

5. Responsibilities

You are responsible for the property during your stay and it should be left in a clean and tidy condition at the end of your holiday and all furniture, fixtures, fittings and effects

in or on the property should be left in the same state of repair as at the commencement of the holiday, fair wear and tear excepted. Any damage or breakages will be charged and must be reported to the owners prior to departure.

The contract between the hirer and the owner of the property is in terms of Schedule 4, Section 8 of the Housing (Scotland) Act 1988 and confers on the hirer the right to occupy the property for the period agreed for holiday purposes only.

6. Other

The Wee Lodge has electric heating, the cost of Electricity is included in the rent. The Byres is heated by Oil Central Heating and the cost of Electricity & Heating Oil is included in the rent

Bedding and towels are supplied at both properties. The Wee Lodge does not have phone reception or television. We can now provide you with limited Wifi on request. Please note that the broadband speed is low and subject to interruption.

The Byres has free Wi-Fi, however, due to our rural location and available broadband speeds we can not guarantee Wi-Fi availability.

Both properties are non-smoking. Pets are not accepted in the properties as they are located on a working croft with free range livestock.

If there are more than two people in your party (except children under 2 years by prior arrangement) your booking will be automatically cancelled, you will not be permitted to stay in the property and no refund will be given. In the event that you bring pets to the property, your booking will be automatically cancelled, you will not be permitted to stay in the property and no refund will be given.